

#### **SERENDIPITY CIRCLE**

# Home Care and Advertising Services

#### Philosophy:

Our dedicated team aligns with our simple core values "CARE": Customers First, Friendly and Helpful Attitude, Treat all of our clients with Respect, Enjoying life in the process

#### WHO WE ARE:

**Rick** and **Lyn Puskas** have diverse, complimentary backgrounds. Rick's "Rock and Roll" background and natural love of people accentuates his passion for customer satisfaction. Anyone who has met Rick has heard his motto, "We want you to become our distant cousins".

Lyn's legal background, passion for details and love of architecture inspire each new creation. She is a problem solver and welcomes unique challenges.

Maria and her Family are lifelong friends and partners with Lyn and Rick. Maria is a vibrant, enthusiastic "doer"! Give her a challenge and it will get done quickly! Her two adult sons are often on the island helping with the business.

# Home Care and Advertising Services

As many can appreciate, the time and effort we dedicate to creating our homes and guest relationships is unique. In an effort to balance the guest care with our desire to continue creating new experiences, we are embracing the caretaking of a select number of our properties that sell.

This new service is the essence of "Serendipity Circle" wherein we will care for the property for a year for a fixed monthly fee in accordance with the terms of our Property Caretaker Agreement. This service provides stability and a smooth transition for both guests and owners. Guests will be assured their planned vacation at the home they chose, and the new owners will have time to find the perfect balance of rental and enjoyment of their home.

## **Bookkeeping Services**

Monthly reconciliation of all receipts and expenses. The net amount will be mailed via check to the address of your choice by the 15th of the following month.

### Regular Schedule: Home Caretaker Services

#### Mechanical

- Monthly A/C filter replacement and unit inspection
- Bi-Annual coil cleaning and line flushing

#### After 24 Hour Lock Out/Emergency

#### **Pest Control**

Coordinate and provide access to the service provider of your choice

#### **Hurricane Prep**

2 hours (additional time billed hourly)

#### Trash

- Bi-Weekly trash and weekly recycling in accordance with the City Rules and Regulations and service provider.
- Monthly can washing and deodorizing
- Coordination of all trash services with the service provider.

#### **Gutters**

Annual gutter cleaning and inspection

#### Pool

- Pool fence and gate inspection and repair
- Pool heater activation as requested by owner

#### Landscape

- Weekly lawn and shrub trimming
- Weekly weed control
- Weekly debris removal
- Annual tree trimming up to 8 feet tall
- Storm clean up for 2 hours (additional time billed hourly)
- Semi-Annual sprinkler inspection and repair
- Semi-Annual outdoor lighting inspection and repair
- Semi Annual Mulch (Labor only)

#### **Golf Cart**

- Rum Cove Ventures, LLC is an independent LLC used to insure and operate the golf carts provided to guests.
- The Golf Cart Title shall remain in the name of Rum Cove Ventures, LLC to ensure continuous insurance coverage. Owner will be billed their portion of the cost of the monthly insurance.
- The Golf Cart Title shall be transferred to the Owner at any time requested. Should the title transfer, Owner shall be responsible for insuring the golf cart.



### Additional Services (for extra fee):

#### Concierge

- Grocery Shopping
- Tour Scheduling
- Additional Equipment Rental

#### **Holiday Lighting and Decorating Services**

• Traditionally, nothing says home for the holidays like beautiful decorative lighting strung around the house — but getting this done is a big job! Making sure that your home looks warm, welcoming, and festive during the holiday season does not have to feel like an overwhelming task. We can take care of it for you, providing you with the feeling of festivity and celebration without all the hassle.

#### **Pressure Washing**

# erendipity